



Karnataka Gramin Bank

(A scheduled Bank established by Govt of India- Sponsored by Canara Bank)

Head Office : Ballari

AMENDMENT – 2 to RFP NO: PMO:RFP:1/2019-20 dated 03-07-2019 for “SELECTION OF VENDOR FOR SUPPLY, INSTALLATION, MAINTENANCE OF SECURE WEB GATEWAY SOLUTION”

The amendments to the RFP are covered in this document.

All other instructions, terms & conditions of the above RFP remain unchanged other than the Amendment-1 done vide replies to Pre-bid queries to RFP NO: PMO: RFP: 1/2019-20 dated 03-07-2019. Please take note of the below amendments while submitting your response to subject to RFP.

Date: 17-10-2019

General Manager

The last date of the bid submission has been extended as below:-

1	Last Date of Submission of Bids	Original Date 21.10.2019 before 3:00 PM	Revised Date 31.10.2019 before 3:00 PM
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Following formats have been amended:-

SI No	Page No.	Clause No.	Existing	Amended
2	77-78	Appendix - 08	Reverse Auction Compliance Statement	Amended 'Reverse Auction Compliance Statement' is attached as Annexure
3	84-85	Appendix - 12	Price bid confirmation Post Reverse Auction	Amended 'Price bid confirmation Post Reverse Auction' is attached as Annexure

Addendum Item 1		
RFP Page 53	Annexure 2 – Minimum Technical Qualifications	Annexure 2- SI No 3.1
Purpose of the Addendum Item: Removing FTPS as this is not a part of Standard SWG features		
Original Clause		Revised Clause
Should be able to block, allow or monitor only using AV signatures and file blocking based on policy or based on authenticated user groups with configurable selection of the following services: a) HTTP, HTTPS b) FTP, FTPS		Should be able to block, allow or monitor only using AV signatures and file blocking based on policy or based on authenticated user groups with configurable selection of the following services: a) HTTP, HTTPS b) FTP

Addendum Item 2		
RFP Page 54	Data Leakage Prevention features in Web Gateway Solution	Clause 5
Purpose of the Addendum Item: Reinstating a sub-clause for clarity of scope.		
5.4 The solution should be able to detect data theft even if the malware sends the data through image files		

Addendum Item 3		
RFP Page 55	Appliance capability and administration	Clause 8 Sub-clause – 8.9
Purpose of the Addendum Item: To bring more clarity on the requirement under sub clause 8.9.		
Original Clause		Revised Clause
Appliance shall support role-based administration such as Administrator, Entry user, Verification user and Read-only access user. The administrator should have the privilege to verify the pending modifications done from entry user.		Appliance shall support role-based administration such as Administrator, Entry user, Verification user and Read-only access user. The solution should have an option to reverse the modifications done.

Addendum Item 4		
RFP Page 7	Intent	Clause 4.4
Purpose of the Addendum Item: To bring more clarity on the objective.		
Original Clause	Revised Clause	
Through this RFP the eligible and potential bidders are invited to supply new generation Secure Web Gateway solution (appliance) as per the RFP, implement and deploy the hardware in the Bank's Data Center in Bangalore and Data Recovery Center in Mumbai.	Through this RFP the eligible and potential bidders are invited for Supply, Installation, Integration, Commissioning and Support for new generation Secure Web Gateway solution (appliance) in the Bank's Data Center in Bangalore and Data Recovery Center in Mumbai.	

Addendum Item 5		
RFP Page 21	Bid Security and Performance Guarantee	Clause - 9.6 Sub Clause – 9.6.1 Point – 9.6.1.2
Purpose of the Addendum Item: This has been amended for bringing more clarity.		
Original Clause	Revised Clause	
The EMD will be valid for six months from the last date of bid submission. This should be issued by a Scheduled Commercial Bank. This must be extended in case requested by the Bank.	In case the EMD is submitted in the form of Bank Guarantee the same should be valid for the minimum period of 6 months with additional claim period of 3 months from the last date for submission of offer. Bank at its discretion can demand for extension for the validity of EMD. The format for submission of EMD in the form of Bank Guarantee is as per Appendix-11.	

Addendum Item 6		
RFP Page 21	Bid Security and Performance Guarantee	Clause - 9.6 Sub Clause – 9.6.1.4 Point – 9.6.1.4.1
Purpose of the Addendum Item: Amended for bringing clarity.		
Original Clause	Revised Clause	
In case the Bidder withdraws the bid prior to validity period of the bid for any reason whatsoever;	If the bidder withdraws or amends the bid without prior concurrence of the Bank, during the period of bid validity specified in this document for any reason whatsoever;	

Addendum Item 7		
RFP Page 62	Annexure 3 – Rules for Reverse Auction	Clause 14 – Finalization of Bidder Sub-Clause 14.5
Original Clause		Revised Clause
Selected Bidder has to give break-up of his last/lowest bid price as per Bill of Material at the end of Reverse auction event within 24 working hours without fail.		Selected Bidder has to fax/email the duly signed filled-in prescribed format as provided on case-to-case basis to Bank within 24 hours of Reverse Auction without fail. The original signed Appendix 13 – Reverse Auction price bid confirmation should reach the Bank within 48 hours of Reverse Auction without fail along with the break-up figures as per price schedule as per Appendix 01 – Bill of materials.

Addendum Item 8		
RFP Page 59	Annexure 3 – Rules for Reverse Auction	Clause 7 – Reverse Auction Schedule Sub – Clause – 7.1
Original Clause		Revised Clause
The date & time of commencement of Reverse Auction and its duration of time shall be communicated to the eligible Bidders prior to the Reverse Auction date.		The date & time of commencement of Reverse Auction shall be communicated to the eligible Bidders prior to the Reverse Auction date. Reverse Auction will normally; be for a period of one hour. In case there is no bid price in the last 10 minutes of closing of Reverse Auction, the auction shall get closed automatically without any extension. If a Bidder places a bid price in last 10 minutes of closing of the Reverse auction, the auction period shall get extended automatically for another 10 minutes. Maximum 3 extensions each of 10 minutes will be allowed after auction period of 1 hour i.e. entire process can last maximum for 1 ½ hour only.

Addendum Item 9		
RFP Page 43	Order Cancellation/Termination of Contract	Clause – 12.17 New sub-clause 12.17.4
Purpose of the Addendum Item: Addition of new sub-clauses.		
New Sub Clause		
12.17.4 Termination for Convenience:- Bank shall have the right to terminate the contract, in whole or in part, without assigning any reasons to the selected bidder by serving a notice of at least 90 days prior of its intention to terminate the services during the contract period. In the event of termination of the Agreement for the Bank’s convenience, bidder shall be entitled to receive payment for the Services rendered (delivered) up to the effective date of termination.		

Addendum Item 10		
RFP Page 43	Order Cancellation/Termination of Contract	Clause – 12.17 New sub-clause 12.17.5
Purpose of the Addendum Item: Addition of new sub-clauses.		
New Sub Clause		
<p>12.17.5 Termination for Solvency:- The Bank may, at any time, terminate the Contract by giving written notice to bidder, if bidder becomes Bankrupt or insolvent or any application for bankruptcy, insolvency or winding up has been filed against it by any person. In this event, termination will be without compensation to Service Provider, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Bank.</p>		

Addendum Item 11 – List of Points / Clauses deleted from the RFP:-

SI No	Annexure 2 – Minimum Technical Qualifications
2.40, Pg no. 53	The appliance should have the option to configure multiple IP addresses or a pool in the public facing interface of the proxy. Also there should be option to change the public IP address of the appliance for accessing a particular domain or IP addresses. The usefulness of this feature is when proxy servers IP address is getting blacklisted from other organizations.