



Karnataka Gramin Bank

(A scheduled Bank established by Govt of India- Sponsored by Canara Bank)

Head Office : Ballari

AMENDMENT – 1 to RFP NO: RFP: 01/2021-22 dated 23.06.2021 for “Selection of Vendor for 24/7 Monitoring and Managed Services towards Anti-Phishing, Anti-Malware, Anti-Pharming, Anti-Web Defacement, Anti-Trojan, Rogue Attacks and Dark Web Scanning”

The amendments to the RFP are covered in this document.

All other instructions, terms & conditions of the above RFP remain unchanged other than the modifications / amendments done vide replies to Pre-bid queries to RFP NO: RFP: 01/2021-22 dated 23.06.2021. Please take note of the above amendments and also Replies to Pre-bid queries and the amendments and addendums thereon while submitting your response to subject RFP.

Date: 31-07-2021

General Manager

The last date of the bid submission has been extended as below:-

1	Last Date of Submission of Bids	Original Date 02/08/2021 (Monday) before 3:00 PM	Revised Date 16/08/2021 (Monday) before 3:00 PM
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Addendum Item 1	
Annexure 1 – Bidders Eligibility Criteria	Annexure 1- SI No 1
Purpose of the Addendum Item: To change the Bidder Eligibility	

The changes to Point 1 are highlighted in bold in the table below:

The bidder / **Bidder Parent Company** should be a partnership firm registered under LLP Act, 2008 / Indian Partnership Act,1932 or registered company in India as per Companies Act 1956 or 2013 and should have been in operation for last 5 years as on RFP date.

Addendum Item 2	
Annexure 1 – Bidders Eligibility Criteria	Annexure 1- SI No 2
Purpose of the Addendum Item: To change the Bidder Eligibility	

The changes to Point 1 are highlighted in bold in the table below:

The Bidder / **Bidder Parent Company** should not be from a country which shares a land border with India unless the bidder is registered with the Competent Authority

Addendum Item 3	
Annexure 2 – G. Brand Protection and Monitoring	Annexure 2- SI No 2
Purpose of the Addendum Item: Re-Phrasing of the clause to provide more clarity.	
Remarks: The point stand altered.	

Existing Clause:

Any newly launched websites and Mobile Application by the Bank in future to be scanned without any cost incurred to the Bank

Revised Clause:

Whenever Bank adds any new sites / url's / domains over and above the list provided in the RFP for monitoring, the cost as per quote provided in Appendix 1- Bill Of Material would be applicable for the additional url's / websites / domains

Addendum Item 4	
Detailed Scope of Work -6.14	Clause 6.14
Purpose of the Addendum Item: Re-Phrasing of the clause to provide more clarity.	
Remarks: The point stand altered.	

Existing Clause:

Bank can also increase or decrease the scope of services during the period of contract with a notice of 30 days. Bank can increase or decrease the scope of services availed as per the RFP-BoM during the period of contract. If any new services are added to the scope, the same will be on mutually agreed basis.

Revised Clause:

Bank can also increase or decrease the scope of services during the period of contract with a notice of 30 days. Bank can increase or decrease the scope of services availed as per the RFP-BoM during the period of contract.

Addendum Item 5 – Additional Annexure 04-Procurement through Local Suppliers

Remarks: Additional Annexure-04 included
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Addendum Item 6 - List of Points / Clauses deleted from the Master RFP	
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SI No	Annexure 2 (Sub Section C)
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2.44	8 Provide need based analysis on suspicious e-mail messages. 9 Monitoring spam traps to detect phishing mails 10 Should have mechanism to call, mail and send sms to Bank on the basis of severity of incident.
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